



UK PSTI Statement for Fronius Products

Dated: April 11th, 2024

Product (type, batch):

- Fronius Inverters: Primo, Symo, ECO, Symo Advanced, (utilising the Fronius Data manager 2.0 Card) excluding any lite version which is not internet connectable.
- Fronius Inverters: Primo GEN24, Primo Gen24 Plus, Symo GEN24, Symo GEN24 Plus, Tauro (utilising the Fronius Pilot board card)
- Fronius Wattpilot
- Fronius Smart Meter IP

Manufacturer: Fronius International GmbH

Contact details:

UK company contact	Manufacturer contact
Fronius U.K. Ltd. Maidstone Road, Kingston, Milton Keynes, MK10 0BD United Kingdom	Fronius International GmbH Froniusstrasse 1 4643 Pettenbach Austria

Declaration of Compliance:

The listed products comply in general with the applicable legal security requirements. The cyber security compliance is inter alia achieved through the implementation of the following security measures:

- **Two stage commissioning process:** For Fronius inverters and smart meter IPs the Initial pairing requires a physical interaction with the device to activate a short-timed physical service access point and a pin code for accessing the device configuration UI for the commissioning and maintenance process.
- **User-definable passwords:** User defined strong passwords must be set during the initial commissioning process on defined access control roles.

Support Period:

The defined support period for the listed Fronius products sold in the UK will be minimum **two (2) years** from the date of manufacturing labelled at the product. The legal warranty rights remain unaffected by this.

The devices are not covered by the support period in the event of:

- Physical damages, electrical damage, or unauthorized modifications.
- Improper use for a not originally intended purpose as described in the manual and warranty statements.
- Improper maintenance or setup and operating the device in an insecure environment.
- Brute force attacks and denial of service attacks.

Representative Signatures:

ppa. Elisabeth Strauss-Engelbrechtsmüller
Member of Board, Chief Executive Officer